



Fort Gordon, Georgia 2018 Issue Book

Updated October 2017

ISSUE #	ISSUE TITLE	STATUS	SUBJECT AREA	ENTERED AFAP	FINAL ACTION
1801	Parents to select school for children when zoned school receives failing grade (two issues submitted)	Pending – will be reviewed by delegates at 2018 AFAP conference	CYSS	10/17	
1802	ABCP needs to focus more on nutrition	Pending – will be reviewed by delegates at 2018 AFAP conference	Health and Wellness Center	10/17	
1803	Extend TSP contributions in to retirement	Pending – will be reviewed by delegates at 2018 AFAP conference	DHR	10/17	
1804	Long wait for appointments in specialty clinics (two issues submitted)	Pending – will be reviewed by delegates at 2018 AFAP conference	DDEAMC	10/17	
1805	CAO burn-out and compassion fatigue	Pending – will be reviewed by delegates at 2018 AFAP conference	DHR	10/17	
1806	Inadequate parking lot for 7 th signal	Pending – will be reviewed by delegates at 2018 AFAP conference	DPW	10/17	
1807	Insufficient parking on the installation	Pending – will be reviewed by delegates at 2018 AFAP conference	DPW	10/17	
1808	Need 24 hour fitness center on installation (three issues submitted)	Pending – will be reviewed by delegates at 2018 AFAP conference	DFMWR	10/17	
1809	Orthodontic care for dependents needed on post	Pending – will be reviewed by delegates at 2018 AFAP conference	Tricare/Dentac?	10/17	
1810	Shoppette needed by gate 2	Pending – will be reviewed by delegates at 2018 AFAP conference	AAFES	10/17	
1811	Leave issues for service members when PCSing	Pending – will be reviewed by delegates at 2018 AFAP conference	DHR	10/17	
1812	Need for movie theater on post	Pending – will be reviewed by delegates at 2018 AFAP conference	DFMWR	10/17	
1813	More information needed for transferring post 9/11 GI Bill earlier in career	Pending – will be reviewed by delegates at 2018 AFAP conference	Garrison career counselor	10/17	
1814	Amend the interstate compact so that states will accept immunization records on a MTF document	Pending – will be reviewed by delegates at 2018 AFAP	DDEAMC/CYS	10/17	

Issue 1801: Parents to select school for children when zoned school receives failing grade (2 issues submitted)

- a. **Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
- b. **Entered:** October 2017
- c. **Final action:**
- d. **Subject area:** School Liaison
- e. **Scope:** Most Soldiers try to live close to post to reduce the commute burden and decrease cost of living. Most areas close to post are in school zones that are substandard academically when comparing Richmond County to Columbia County Schools.
- f. **Recommendation:**
 1. Authorize parents to select school for their children even if located in a separate county from where they live.
 2. Create an MOU with the Board of Education which allows Service Members to choose what schools their dependents attend if space is available.
 3. Provide a school on post for dependents that are of school age that is comparable with the best schools in the area (facilities, academic curriculum, athletic programs).
- g. **Progress:**
- Subject Matter Expert Response:**
N/A
- Steering Committee Meeting:**
- h. **Lead agency:** CYSS/DFMWR

Issue 1802: ABCP needs to focus more on nutrition

- a. **Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
- b. **Entered:** October 2017
- c. **Final action:**
- d. **Subject area:** Army Wellness Center
- e. **Scope:** Many Soldiers have issues trying to keep their weight down in order to meet tape requirements. ABCP's focus seems to be mostly on exercise and very little focus on nutrition. A diet high in fruits and vegetables and low in sugar would significantly help Soldiers.
- f. **Recommendation:**
Focus on nutrition more and embed a nutritionist in each unit.
- g. **Progress:**
- Subject Matter Expert Response:**
N/A
- Steering Committee Meeting:**
- h. **Lead agency:** Army Wellness Center

Issue 1803: Extend TSP contributions in to retirement

- a. **Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
- b. **Entered:** October 2017
- c. **Final action:**
- d. **Subject area:** ?
- e. **Scope:** Soldiers are not allowed to contribute to their TSP once they retire. I will retire at 40, however, I will no longer be able to contribute to my TSP retirement account.
- f. **Recommendation:**
Extend the TSP to retirees.
- g. **Progress:**
- Subject Matter Expert Response:**
N/A
- Steering Committee Meeting:**
- h. **Lead agency:** ?

Issue 1804: Long wait for appointments in specialty clinics

- a. **Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
- b. **Entered:** October 2017
- c. **Final action:**
- d. **Subject area:** DDEAMC
- e. **Scope:** It can take over two weeks to set an appointment with a PCM on Fort Gordon. After that it can take 1-3 months to get a referral to see a specialist on or off post in order to get health issues addressed. Additionally the post lacks certain specialties such as pediatric psychologists.
- f. **Recommendation:**
 1. Create an expedited referral system for specialty clinics that do not exist on post.
 2. Increase the hospital staff or decrease the patient load by assigning some Tricare prime members off post PCM's.
 3. Have dedicated staff that could field referrals for patients without them needing to be seen by their PCM. This can cut wait times and suffering.
- g. **Progress:**
- Subject Matter Expert Response:**
N/A
- Steering Committee Meeting:**
- h. **Lead agency:** DPW.

Issue 1805: CAO burn-out and compassion fatigue

- a. **Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
- b. **Entered:** October 2017
- c. **Final action:**
- d. **Subject area:** DHR
- e. **Scope:** When a CAO is on the duty roster and receives a case, they should have time to reset and regain their emotional balance before being placed back on the duty roster.
- f. **Recommendation:**
 1. Strictly enforce limited a Soldier to only pulling one case at a time.
 2. Make it mandatory to exempt a Soldier for 3-6 months after pulling CAO duty.
- g. **Progress:**
- Subject Matter Expert Response:**
N/A
- Steering Committee Meeting:**
- h. **Lead agency:** DHR

Issue 1806: Inadequate parking lot for 7th signal

- a. **Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
- b. **Entered:** October 2017
- c. **Final action:**
- d. **Subject area:** 7th Signal
- e. **Scope:** CPB needs its own parking lot. 7th Signal Command parking lot is being used by CPB which results in 7th Signal employees having nowhere to park.
- f. **Recommendation:**
Build more parking lots for CPB.
- g. **Progress:**
- Subject Matter Expert Response:**
N/A
- Steering Committee Meeting:**
- h. **Lead agency:** DPW.

Issue 1807: Insufficient parking on the installation

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017
c. Final action:
d. Subject area: DPW
e. Scope: There is not enough parking anywhere on post. People park in the grass at the hospital and gyms. The units are in old barracks with parking lots designed for a building housing two people per room instead of the eight that are currently working in these barracks. The parking spots and crosswalks are worn or non-existent.
f. Recommendation:
Build more parking spots and repaint the parking lots and roads.
g. Progress:
Subject Matter Expert Response:
N/A
Steering Committee Meeting:
h. Lead agency: DPW.

Issue 1808: Need 24 hour fitness center on installation (three issues submitted)

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017
c. Final action:
d. Subject area: DFMWR
e. Scope: There is no 24 hour gym for shift workers on post. Gyms are open until 9pm at the latest which impacts hundreds of personnel on shifts.
f. Recommendation:
1. Open a 24 hour gym using existing infrastructure or by building a new establishment.
2. Maintain hours later than 9pm if unable to conduct 24/7 operations such as 2200-0200.
g. Progress:
Subject Matter Expert Response:
N/A
Steering Committee Meeting:
h. Lead agency: DFMWR

Issue 1809: Orthodontic care for dependents needed on post

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017
c. Final action:
d. Subject area: DENTAC/Tricare Dental
e. Scope: Service Member's dependents often do not have availability to use Army dental services to mitigate the cost of orthodontics. Often children needing braces are required to extract teeth and this comes at a costly price. Army could provide extraction and orthodontic work on base/installation for free or at a discounted rate.
f. Recommendation:
1. Provide orthodontic services on post
2. Allocate additional allowance on dental plan to offset cost to Service Member. The current allowed amount of \$1,500 – 1,700 does not cover even half of the expenses. Please cover at least 75% of the expenses.
g. Progress:
Subject Matter Expert Response:
N/A
Steering Committee Meeting:

- h. Lead agency:** Dentac and Tricare Dental

Issue 1810: Shoppette needed by gate 2

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017
c. Final action:
d. Subject area: AAFES
e. Scope: There are only gas stations located near Gate 1 and Gate 5. A majority of new Soldiers and Civilians are moving to the Grovetown (gate 2) area.
f. Recommendation:
Build a shoppette and gas station near the west side of the post
g. Progress:
Subject Matter Expert Response:
N/A
Steering Committee Meeting:
h. Lead agency: AAFES

Issue 1811: Leave issues for service members when PCSing

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017
c. Final action:
d. Subject area: DHR
e. Scope: When Soldiers have leave issues that take place at one base, but they PCS to a different base before the issue is resolved, there isn't a way for the arriving base to solve the issue. When this happens, the Soldier loses leave days.
f. Recommendation:
Allow arriving bases authority with leave issues so that paperwork being sent to the prior base isn't just ignored or never seen.
g. Progress:
Subject Matter Expert Response:
N/A
Steering Committee Meeting:
h. Lead agency: DHR

Issue 1812: Need for movie theater on post

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017
c. Final action:
d. Subject area: DFMWR
e. Scope: Fort Gordon has a movie theater but it does not play any movies. AIT junior enlisted on phase 4 are not allowed to leave base for at least the first four weeks of their training. They along with military dependents would benefit from re-opening of the on post cinema.
f. Recommendation:
Remodel the cinema and open it back up for business.
g. Progress:
Subject Matter Expert Response:
N/A
Steering Committee Meeting:
h. Lead agency: DFMWR

Issue 1813: More information needed for transferring post 9/11 GI Bill earlier in career

- a. Status:** Pending – will be reviewed by delegates at 2018 AFAP conference
b. Entered: October 2017

c. Final action:

d. Subject area: Career Counselor

e. Scope: Service Members find out too late, regarding procedures for transferring the Post 9/11 GI Bill. Soldiers do not realize that there is an ADSO of four years when you share/transfer this benefit to family members.

f. Recommendation:

After six years of active duty, the benefit is yours to use or transfer to immediate family members in DEERS automatically.

g. Progress:

Subject Matter Expert Response:

N/A

Steering Committee Meeting:

h. Lead agency: Garrison Career Counselor

Issue 1814: Amend the interstate compact so that states will accept immunization records on a MTF document

a. Status: Pending – will be reviewed by delegates at 2018 AFAP conference

b. Entered: October 2017

c. Final action:

d. Subject area: School Liaison

e. Scope: When a family PCS's, in order to register their children in the local school district, the child's immunization records must be transferred on to a state form. This causes delays in the child's education continuity.

f. Recommendation:

Amend the interstate compact to reflect the following: States will accept immunization records which are submitted on a document from a Military Treatment Facility (MTF).

g. Progress:

Subject Matter Expert Response:

N/A

Steering Committee Meeting:

h. Lead agency: CYSS